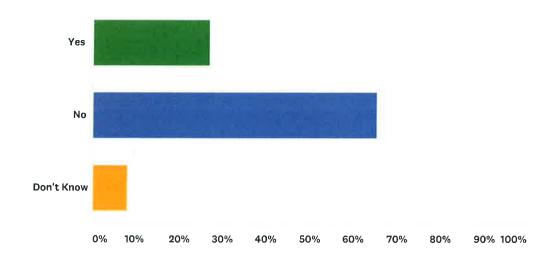
# Q1 Is it reasonable to expect working age claimants without a disability to pay at least the minimum amount of 25% towards their Council Tax bill?





ANSWER CHOICES	RESPONSES	
Yes	26.81%	37
No	65.22%	90
Don't Know	7.97%	11
TOTAL		138



# Q2 Comments on question 1

Answered: 66 Skipped: 74

#	RESPONSES	DATE
1	These are the people who are under most financial pressure. It is better to ask the comfortably off (like me) to pay more.	9/30/2018 10:07 AM
2	What does "reasonable" mean - isn't this different from one person to another? How can objective answers to this question be obtained? How can we infer, not knowing anything about any one person's particular circumstances, if any whole-group increase is reasonable?	9/29/2018 11:25 AM
3	I am currently struggling to survive on the benefits received, and if I have less to spend I will have to reduce my the energy(meaning insufficient heating in the winter) and food expenditure (which means I that I will not be able to buy food at the end of the month).	9/28/2018 1:43 PM
4	i was not aware until today	9/27/2018 5:26 PM
5	Depending on financial assessment of affordability	9/27/2018 4:02 PM
6	It's depend	9/25/2018 2:59 PM
7	That is fair	9/16/2018 11:46 PM
8	Struggling to pay it at 15%	9/16/2018 3:02 PM
9	anyone work should pay towards they council tax bill	9/12/2018 10:06 PM
10	I believe this uplift is reasonable.	9/10/2018 2:31 PM
11	Vulnerable The vulnerable should be protected, not exploited for shortfalls	9/9/2018 7:34 PM
12	I don't believe 25% is much to pay.	9/6/2018 11:12 AM
13	They.will get more in to trouble paying other bills	9/5/2018 5:08 PM
14	Everyone of working age should be liable to pay Council Tax, it is not fair that they should be subsidised by the Tax Payer.	9/5/2018 12:31 AM
15	As far as I understand it the amount of money currently recieved is at subsistence level - hence the qualification for CT benefit. There is no surplus - what do you expect them to forgo?	9/4/2018 12:05 PM
16	Yes	8/30/2018 4:28 PM
17	It must however be borne in mind that people's incomes are not increasing and it could be causing undue hardship to some, especially if council tax is set to increase for everyone.	8/29/2018 8:08 PM
18	It is a struggle to pay the 25% when the person does not have much money to begin with and just about gets by with the money they have	8/29/2018 3:32 PM
19	They are able to work	8/29/2018 11:43 AM
20	Due to Brexit cost of living has risen so very hard to pay for bills when on benefits.	8/28/2018 6:25 PM
21	'Without a disability' - if a person is on ESA and not considered to have a disability they receive less in benefits than those with a disability, so would find it even harder. Plus, who exactly will define who has a disability? Is that everyone in ESA support group?	8/28/2018 4:50 PM
22	Rising austerity is in full effect. Poverty is at an all time high. an extra £8-10 per month is money to go towards gas, electric or any other bill. Some families I know are living on £40 a week with a family of four. The Government clearly don't understand the effect austerity has on the poorer communities so wish to take from their pockets. This goes for Central Government and Local.	8/28/2018 11:56 AM
23	I have an ongoing illness which limits my ability to work full-time but is not classed as disability so my earnings are low. An extra 10% increase on bill is a lot for people that already need help and it always appears that those in most need get penalised.	8/27/2018 6:26 PM

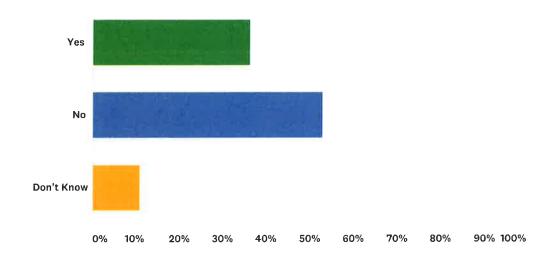
24	I think its a joke paying what we do for council tax already! My block is never cleaned properly! The bins are left more than a week before being emptied and this is a regular occurence! The communal area is often a mess the council barely maintains it. Cannot believe you want us to pay even more.	8/24/2018 9:03 AM
25	This will cause undue hardship in a time of austerity. You will end up with more people in debt forcing them out of their homes and possible court cases to chase to the cover debt owed simply because you increased the council tax. This will not be cost effective for the council in the long run as it may potentially cost money taking these cases to court to enforce and recover any debts. People of working age who are claiming cts are already struggling to feed themselves and heat their homes including keeping a roof over their heads. Maybe increase it for households where there are two adults or more. Moreover isn't it unlawful to raise council tax by 2% or more without a local referendum? Having a survey or consultation via survey monkey is not a local referendum.	8/23/2018 11:18 AM
26	benefits recepients should not be subject to direct taxation	8/22/2018 8:04 PM
27	I am a full time carer looking after my disabled son. I only get a minimum a week and I can't work because of his care and anxiety and depression. I can't afford anymore!	8/21/2018 1:07 PM
28	Not if they are sick. What is the point of handing people benefit for sickness only to sneakily try and claw it back with increases in Council Tax. There was already a pay freeze for sick people for two years a couple of years ago. Why are people who are sick through no fault of their own, always targeted. There are plenty of people living in council houses who have cars, sometimes two cars these costs include: outlay for the car, car tax, car insurance, servicing, petrol, etc. I have to get the bus to and from supermarkets with heavy shopping, most of these people don't actually need cars and surely, if they can afford a car then they can afford to rent privately.	8/17/2018 2:17 PM
29	Once again, you are targeting the poorest in the Borough. Where do you expect people already struggling, wind this extra money?	8/16/2018 4:34 PM
30	They only receive a minimal amount of money from the job seekers. They still have to pay for larges to job interviews, buy food, clothing and pay bills either for themselves or for family, they struggle already i feel it would be unfair to put them further into poverty.	.8/14/2018 10:58 AM
31	Some people are struggling under universal credit so increasing ct will only make life harder	8/13/2018 3:16 PM
32	we need to pay for services but money should be paid only if worth it that a main reason lots of people think otherwise	8/13/2018 12:24 PM
33	It's already high without raising it.	8/11/2018 12:57 PM
34	If their only income is benefits then they are given the minimum allowed to be able to live on. To take more money will leave them even further in poverty	8/11/2018 11:53 AM
35	claimants benefits will not be increased to cover that additional 10% and how many claimants are taken to court for non payment at the current rate? Which cost the council additional cost due to court expenses there for this amount would increase as more people will not be able to pay the additional percentage therefore will incur great cost to council in court cost	8/11/2018 11:45 AM
36	It's not all black and white! You can't tar everyone with the same brush. Some have more money coming in than others and thanks to Universal Credits most now have less than a year ago.	8/11/2018 11:25 AM
37	No it isn't reasonable to even expect those on state benefits to pay even 15% let alone 25%. The reason being that non disability related out of work benefits have been frozen indefinitely which means those claimants are seeing further reduction in their income as the cost of living increases. The CTS proposals will add even more oreashre to claimants ability to keep their head above water, forcing them further into poverty which is likely to cause a further increase on demands for other local authority and government services. Out of work benefits are to cover daily living expenses, which traditionally does not include paying for council tax. Another distasteful aspect of this attack on the poor is that when Council budgets begin to recover in future, I don't envisage local authorities reversing the CTS reforms. Secondly, whatever is the outcome of this questionnaire, local authorities will go ahead with the proposals in any case because it seems the poor are an easy target for government.	8/11/2018 9:38 AM
38	People are already living on the bread line, everything has gone up in price the energy suppliers gas and electricity is going up at an alarming rate, people are literally starving.	8/10/2018 12:28 PM
39	As long as they have job allowance support coming in to make sure they can have a decent quality of life.	8/9/2018 4:36 PM

40	if they are happy to claim benefits then they should still make a contribution to the borough where they live	8/9/2018 4:33 PM
41	Yes, everyone needs to pay it.	8/9/2018 4:23 PM
42	Where do they get the extra cash to pay this. It is again making it harder for CTS people to live	8/8/2018 5:32 PM
43	Because some people of working age are on benefits and are not even able to feed theirs family for the month with out having to go to the local food bank, not to mention those low income families who also are left visiting the local food banks because their wages doesn't cover all the bills and food cost.	8/8/2018 2:55 PM
44	Not everybody who has a disability gets extra help with money and job seekers allowance wouldn't increase to pay a larger amount	8/7/2018 7:57 PM
45	They can't afford what they have to pay now another £10 a month is cruel! It might not be much to the Council but it is to a lot of people on benefits.	8/7/2018 7:03 PM
46	Think you take enough council tax and do nothing with it all ready	8/7/2018 5:29 PM
47	If you are able to work full time i think you should pay something toward public services	8/7/2018 4:54 PM
48	You are targeting people with the least ability to pay. Pensioners are exempt but could have a higher income than many working age benefit claimants.	8/7/2018 3:42 PM
49	Not easy living on Job Seekers Allowance	8/7/2018 2:49 PM
50	vulnerable The council is scamming people. It is not meant to be a money making scheme/scam yet they have How about you go to the wealthy to get your extra funding, rather than robbing the poor? It is not the fault of the poor that the council wastes money on things we don't need, and drains money into the pockets of the wealthy.	8/7/2018 2:20 PM
51	People who are on a low income or only work part time may not be able to afford the increase	8/7/2018 2:15 PM
52	The cost of living is too high already every pound you take extra is putting families nearer the breadline already. Manyy working people in havering don't get ctax support even though their monthly income isn't enough to provide basic needs for their families. So now you're already ignoring the needs of some families and are proposing to penalise those of us who are struggling already to exist on the current level of benefits.	8/7/2018 1:43 PM
53	This is blatant discrimination: the government dictate the amount of benefit they pay per week this is the bare minimum a human being is expected to survive on -WHY are the council robbing claimants of their basic benefit allowance - they are only given the minimum to start withif pensioners are not expected to pay, then every other person drawing government allowance CANNOTA be expected to pay: DISCRIMINATION; He matter must be referred to a court of law as I believe the council is being discrimitory and needs prosecuting.	8/7/2018 1:09 PM
54	Because with the rise in prices for cost of living people are already struggling to pay bills	8/7/2018 12:49 PM
55	For single people on benefits, it is already hard to cover the cost of 15%	8/7/2018 12:27 PM
56	My only income is ESA, and I'm already struggling with bills. With this change, it seems that things will get even harder.	8/5/2018 8:14 PM
57	1. You have not provided a solid rational for charging working age claimants without a disability more than those with a disability? 2. Where is the equality in this proposal? If your going to decrease the percentage of support, then be fair to all. 3. You say only 'an extra £2.20 per week extra, this is roughly £10 extra per month. For me, this would lead to financial hardship for our family as I already live on a shoes string. Shall I take £10 out of my food budget for you? Anyone who is claiming council tax support, those with or without a disability, are the most deprived families.	8/5/2018 5:55 PM
58	I cannot understand how It Is possible to ask for extra money from those who have little In the first place. You are asking people with little or nothing to find money they have not got. Is It not time to reform Council Tax and ask those with the broadest shoulders to pay the same proportion as those with the least.	8/5/2018 8:08 AM
59	I can hardly afford to live now. Every penny counts! Too much of an increase!	8/4/2018 10:27 PM
60	Jobseekers allowance never increases so how would people be able to afford to pay more	8/4/2018 6:16 PM

61	Benefit entitlements are not rising with the changes in outgoing bills, which are rising, food costs are rising and so is the service charges, putting people who are finding it difficult to get back into work or with families deeper into poverty, find another way.	8/4/2018 1:58 PM
62	Jobseekers Allowance just does not factor this into "living costs" where are people meant to find this money?	8/4/2018 12:06 PM
63	You need to look at the bigger picture of these claimants. Do they have children? Are they a lone parent?	8/4/2018 10:53 AM
64	If they can afford to then they should. But IF for whatever reason they can't, Then there should be substantial help available	8/4/2018 10:35 AM
65	lots of claimants only get £73 of personal money to live on(by law)and after taking of bills etc they have nothing extra to pay towards the extra money required. so no money should be taken at all.	8/4/2018 9:47 AM
66	agree	8/1/2018 10:27 AM

# Q3 Should working age claimants who are disabled and less able to increase their household incomes, be protected and pay a minimum of 20% towards their Council Tax bill rather than 25%?





ANSWER CHOICES	RESPONSES	
Yes	36.23%	50
No	52.90%	73
Don't Know	10.87%	15
TOTAL		138

# Q4 Comments on question 3

Answered: 70 Skipped: 70

#	RESPONSES	DATE
1	Disabled people are even worse off, and often have extra costs due to their disability. They need further protection.	9/30/2018 10:07 AM
2	This change adversely affects those who are already more likely to have less, and less likely to be able to find work, or better paid work, to make up the extra cost.	9/29/2018 11:25 AM
3	Depends on their circumstances, they should not be disadvantaged, everybody should be provided with support if they genuinely need it.	9/28/2018 1:43 PM
4	I have no knowledge of Disabilities benefits	9/27/2018 5:26 PM
5	Just because you are disabled it doesn't always mean limiteed funds. Financial assessment should help to settle this rather than a discount just because you are disabled	9/27/2018 4:02 PM
6	surely it must depend upon their actual income as against outgoings, ecluding rent and rates.	9/26/2018 6:31 PM
7	Because the person is disabled and can't work full time	9/25/2018 2:59 PM
8	This is fair as well	9/16/2018 11:46 PM
9	You are putting financial burdens on the poorest in society	9/16/2018 3:02 PM
10	I don't know	9/12/2018 10:06 PM
11	I don't think 25% is unreasonable.	9/10/2018 2:31 PM
12	As above	9/9/2018 7:34 PM
13	They only have a fixed income and will struggle if they have to pay more than 20%.	9/6/2018 11:12 AM
14	Not disabled so can't comment	9/5/2018 5:08 PM
15	It depends on their disability and their family background. If their family can support them the Tax Payer should not be subsidising them, especially as they are likely to use more of the facilities provided by the council.	9/5/2018 12:31 AM
16	Same as per above.	9/4/2018 12:05 PM
17	Disabled people already get premiums and income disregarded when calculating means tested benefits. Thy should be treated the same as everyone else.	8/29/2018 8:08 PM
18	They shouldn't have to pay anything at all but also should definitely not have to pay more than they are already	8/29/2018 3:32 PM
19	its fair to them	8/29/2018 11:43 AM
20	Not fair.	8/28/2018 6:25 PM
21	20% is too high. Increase the amount you charge those in affluent areas such as Emerson Park, Hidea Park & Upminster. STOP targeting those of us with mectvto nothing.	8/28/2018 4:50 PM
22	Realistically, it is difficult to impossible for disabled people to obtain employment even when they see it. Therefore, as their unemployment is usually involuntary, they should not be asked to pay more.	8/28/2018 3:56 PM
23	They currently pay 15% Your options on this survey are biased as they do not allow a "keep at current levels" option.	8/28/2018 12:46 PM

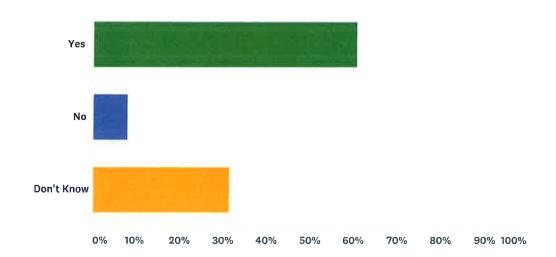
24	IT SHOULD NOT RISE TO 20% FOR DISABLED CLAIMENTS. This question should be asking if its right to rise from 15% to 20%. Those who are disabled are feeling the high impact of rising austerity due to Government continuously trying to cut and subsidise PIP or ESA. It is extremely hard for those with non visible disabilities to be in receipt of PIP or ESA, those of which are then forced to find work and struggle to keep work. This means many of them are living in poverty and result to using foodbanks to survive. The Council may think an extra £1 odd per week isn't much, but add that up throughout the month and that is a pint of milk, loaf of bread, some butter and some jam. It also could be £5-6 on their electric or gas key. The Council never look this far into matters, therefore wouldn't think what an extra £5-6 a month could do to disabled people.	8/28/2018 11:56 AM
25	Again an increase for the most needy seems inappropriate.	8/27/2018 6:26 PM
26	We are all struggling, everyone should pay the same regardless.	8/24/2018 9:03 AM
27	It is possible that they can afford this from their disability income.	8/23/2018 11:18 AM
28	benefits recepients should not be subject to direct taxation	8/22/2018 8:04 PM
29	Full time Carer on income support. I can't afford anymore!	8/21/2018 1:07 PM
30	Some people who are very sick and especially on long-term sickness but are not labelled 'disabled' should also be protected. Both categories should NOT have to pay even a minimum of 20% - the minimum should remain at 15% and no more. I can't afford the internet so I have to come into the library to use it, as I am now in order to complete this survey, but there are plenty of people living in council homes who are working full or part-time who do have interenet access at home, these people can obviously afford to pay extra, not people who are sick and are already on the breadline.	8/17/2018 2:17 PM
31	If you're poor and struggling, you're poor and struggling, regardless of disability.	8/16/2018 4:34 PM
32	Disabled persons who are able to work, i feel, should pay for the Council Tax like everyone else of working age. Disabled persons who have Carers Allowance and DLA are clearly unable to work regardless of the system in place for benefits stating they are able to do so. They wouldn't be awarded carers or DLA if they could work. The extra money pays for carers and for the aids required for the disabilities. Therefore i strongly feel the 20% should be protected and NOT changed to 25%.	8/14/2018 10:58 AM
33	Sick and disabled people don't have increases in expenditures.	8/13/2018 3:16 PM
34	Disability does not mean poverty	8/13/2018 1:59 PM
35	we need to make sure people get support and help so they can enjoy life as much as they can	8/13/2018 12:24 PM
36	If their only income is benefits then they are given the minimum allowed to be able to live on. To take more money will leave them even further in poverty	8/11/2018 11:53 AM
37	The benefit system will not increase income to cover this raise so therefore disabled people will be having to use pip/dla money to cover the raised percentage and pip /dla is ment for additional cost to claimants do to disability	8/11/2018 11:45 AM
38	This is the most vulnerable set of people. As their benefits do not increase by the amount proposed each year they are being put under more pressure to find the extra amount. This mean they have to give up some of the funds they use for their care or services needed to help them with their daily life. I feel the current amount for these people should remain the same.	8/11/2018 11:25 AM
39	With reference to the answer in question 2, it is disgusting to expect any person on benefits to pay such a proportion of the total council tax bill. It is tantamount to an insult to poor and disabled people that disabled people will have to pay a lower rate, when the fact that any rate having to be paid by all citizens is regressive tax policy. Please refer to my points in answer 2 above.	8/11/2018 9:38 AM
40	many disabled will never be in a position to work should be treated the same as pensioners, social discrimination of the disabled	8/10/2018 12:28 PM
41	Absolutely. We need to support the disabled to ensure that they have a decent quality of life.	8/9/2018 4:36 PM
42	costs of living are going up so people with disabilities who are less able to work could find it difficult to make payments towards council tax	8/9/2018 4:33 PM
43	na	8/9/2018 4:23 PM
44	Again extra pressure on finances, Dear oh dear life is hard enough already.	8/8/2018 5:32 PM

45	I am in receipt of Employment support allowance with a severe disability premium (support group) and my ESA has gone up by £4 in 10 years!!! So please do not raise the amount to more than	8/8/2018 3:50 PM
46	20% as people like myself just cannot afford to pay 25%! 20% is going to be a struggle even!  You will find like most people with disabilities and low income are struggling with what finance they	8/8/2018 2:55 PM
	have now let alone increasing their council tax to 20%, if they have nothing left now how are they going to get the money to pay the increase.	
47	As a claimant with a disability and unable to work I have no way of increasing the amount of money coming in to pay for increases. My DLA was cut drastically 2 years ago when PIP was introduced and I am now facing my ESA being either reduced or taken away when Universal Credit changes my benefit from ESA. I have had to make a lot of changes to my outgoings because of these changes through the unfair system this government has imposed. Yet again the disabled people are the ones to incur these price increases.	8/8/2018 10:12 AM
48	Why should people who are at the low end of income be given the extra worry	8/7/2018 7:57 PM
49	They already pay enough. A lot of people who are sick on benefits can't afford to pay more. It,s hard already. Why not ask for more off the high earners in the borough!	8/7/2018 7:03 PM
50	You take enough	8/7/2018 5:29 PM
51	I think if the person is disabled & unable to work or is not being taken on by any company because of this,then this person should pay a small amount depending on income	8/7/2018 4:54 PM
52	They should receive 100% towards the bill and pay zero.	8/7/2018 3:42 PM
53	No	8/7/2018 2:49 PM
54	The disabled are less able to increase their household incomes, than those who are able bodied. Other household expenses are increasing all the time e.g cost of utilities, food, fuel for cars, but the amount of benefit received has not increased in line with this. A disabled person living on benefits only receives enough to get by, they are already just "existing" on the money they get to live on, without having to pay out any extra money every week, or month. The increase may only be the price of a cup of tea, in the cheapest cafe in town, but that may be the only luxury a disabled person on benefits may be able to treat themselves to.	8/7/2018 2:27 PM
55	Disabled people should not be charged any council tax. The vote before was for non disabled people who were on benefits to pay an amount towards the council tax, and then when people had voted (very few actually voted) the council applied the results of the (fixed?) vote also to disabled people. The council scammed us and want to scam us again. It seems there is no humanity left in havering council. It is disgusting.	8/7/2018 2:20 PM
56	Because for lots of disabled people like myself we don't actually seem to get much anyway from what we pay to council tax. Council rents for shop space Means that elderly and disabled can't even get to a bank or decent post office. All the small convenience stores are now foreign food restaurants takeaway shops or hairdressers and beauty parlours. We don't have a proper dial a ride service, we're charged too much to get rid of garden rubbish and bulk rubbish. We've even lost the confessions for green bins. For two years I paid full amount yet only actually filled the bin enough two or three times per year but we still need a way to get rid of our green waste from time to time. I'd like to know what exactly do the elderly and housebound havering residents actually get for their contribution to council tax as it is.	8/7/2018 1:43 PM
57	Council SHOULD NOT be taking money from ANYONE on basic government assistance benefits .PENSIONERS are protected so why are DISABLED PEOPLE being discriminated against? This is outrageous - the council has a responsibility to protect the vulnerable, it is however abusing trust and taking money that government has assessed as needed to enable the claimant to survive. PENSIONERS ARE PROTECTED - WHY ARE THE DISABLED NOT? This is abuse of the needy and mus be taken up with the press. It is abuse of the vulnerable.	8/7/2018 1:09 PM
58	I feel disabled people are also struggling & it would be a great worry for them to be able to pay an increase in council tax	8/7/2018 12:49 PM
59	It shouldn't be raised at all.	8/7/2018 12:27 PM
60	Why should a disabled individual be protected exactly? You don't have to be disabled to find it difficult to increase your household income. Disabled or not, increasing your income is difficult in the current climate - why should a non disabled person have less of a reduction? Again, you have just not provided a rational for this proposal, it's like you have just selected a sub group and gone with it.	8/5/2018 5:55 PM

61	If they can't be expected to Increase their Incomes, how Is It possible for them to pay more.	8/5/2018 8:08 AM
62	No! Most disability claimants are financially well off with pip, ESA, dlait's discrimination!	8/4/2018 10:27 PM
63	Same reason as number 2 answer.	8/4/2018 1:58 PM
64	There should be no increase whatsoever - again where are we meant to find this money?	8/4/2018 12:06 PM
65	Why are the people who are least able to work and least able to fend for there self expected to face a 5% increse which will cause grate hardship to them in turn raise so little money for the council	8/4/2018 11:44 AM
66	If a person is unable to work due to being disabled you should help them	8/4/2018 10:53 AM
67	I said No to this because some disabled claimants are already struggling to pay essential bills due to benefit cuts	8/4/2018 10:35 AM
68	why should they pay extra for beign disabled, when their money is being squeezed to the hilt anyway and have usually have zero money to spare, so could put them all in financial hardship	8/4/2018 9:47 AM
69	Just because they are disabled doesn't mean they should be treated differently. If they can afford to pay 25% like everyone else they should do so.	8/1/2018 12:16 PM
70	agree	8/1/2018 10:27 AM

Q5 Are there any other realistic options available to manage the budget gap on the Council Tax Support Scheme that you think would produce a reasonable outcome, having regard to the needs of residents and the Council's budget position?





ANSWER CHOICES	RESPONSES	
Yes	60.58%	83
No	8.03%	11
Don't Know	31.39%	43
TOTAL		137



# Q6 Comments on question 5

Answered: 91 Skipped: 49

#	RESPONSES	DATE
1	In 1993, Greenwich Council needed to find a new way to run its leisure centres because of public spending cuts and together, we came up with a new model. The first of its kind in UK leisure. GLL was born	9/30/2018 10:13 AM
2	It is better to ask the comfortably off (like me) to pay more on their council tax, like many other suppliers are doing at the moment. Longer term, the whole council tax/ business rates system is overdue for major reform. Meanwhile, a short term fix would be to add further tax bands at the top.	9/30/2018 10:07 AM
3	Those who are vulnerable should not face increased cost burden.	9/29/2018 11:25 AM
4	In 1993, Greenwich Council needed to find a new way to run its leisure centres because of public spending cuts and together, we came up with a new model. The first of its kind in UK leisure. GLL was born.	9/29/2018 10:18 AM
5	Not in a position to comment, as I don't know where the budget is being spent currently. I do know there has been money wasted in the past on projects that have failed.	9/28/2018 1:43 PM
6	Croydon decided to outsource its libraries to Laing (November 2012), giving them their second library authority. The tests that Croydon consider important for the tendering process in their council paper on the subject are important enough to quote in full: • Seeking to achieve good value for money	9/28/2018 12:15 PM
7	no further comment other than everyone should be financially assessed, as one cap does not fit all	9/27/2018 4:02 PM
8	Ealing and Harrow Councils. The Council believe that the new contracts will help them meet their annual savings targets of £250,000 per annum for leisure and £233,000 for libraries	9/27/2018 3:55 PM
9	Wandsworth decided not to go with a private company but rather to outsource its librares to a non-profit trust, GLL (November 2012). A highly pro-privatisation piece has been written by Wandsworth's deputy leader for the Guardian. In this, he appears to suggest that all London's libraries should be privatised. He also makes clear that the successful bidder will run both council's library services in tandem	9/25/2018 3:04 PM
10	Wandsworth decided not to go with a private company but rather to outsource its librares to a non-profit trust, GLL (November 2012). A highly pro-privatisation piece has been written by Wandsworth's deputy leader for the Guardian. In this, he appears to suggest that all London's libraries should be privatised. He also makes clear that the successful bidder will run both council's library services in tandem.	9/24/2018 1:03 PM
11	Hounslow. Laing gained the Hounslow contract due to the collapse of another earlier outsourcing (to a Trust) attempt. In the two years since taking over the system, the Council states that Laing has made £1.25m of efficiencies in Hounslow, with overall library attendance improving by 7%.	9/22/2018 3:11 PM
12	In 1993, Greenwich Council needed to find a new way to run its leisure centres because of public spending cuts and together, we came up with a new model. The first of its kind in UK leisure. GLL was born	9/20/2018 12:48 PM
13	change domestic waste collections to contracted companies. GLL operate library services on behalf of local councils	9/19/2018 3:51 PM
14	In 1993, Greenwich Council needed to find a new way to run its leisure centres because of public spending cuts and together, we came up with a new model. The first of its kind in UK leisure. GLL was born	9/18/2018 2:53 PM
15		9/18/2018 1:06 PM
16	In 1993, Greenwich Council needed to find a new way to run its leisure centres because of public spending cuts and together, we came up with a new model. The first of its kind in UK leisure. GLL was born.	9/17/2018 1:07 PM
17	Don't know.	9/16/2018 11:46 PM

18		9/16/2018 3:02 PM
19	In 1993, Greenwich Council needed to find a new way to run its leisure centres because of public spending cuts and together, we came up with a new model. The first of its kind in UK leisure. GLL was born	9/16/2018 10:27 AM
20	In 1993, Greenwich Council needed to find a new way to run its leisure centres because of public spending cuts and together, we came up with a new model. The first of its kind in UK leisure. GLL was born.	9/14/2018 9:54 AM
21	I don't know	9/12/2018 10:06 PM
22	Greenwich Leisure Limited, Better run libraries on behalf of local authorities	9/12/2018 3:32 PM
23	It is becoming increasingly common for people to build within their garden and use this additional accommodation to house people. Where these buildings have running water and seperate toilet / bathroom facilities to the main house, these buildings should attract council tax costs.	9/10/2018 2:31 PM
24		9/9/2018 7:34 PM
25	Outsourcing library services like Greenwich Leisure Limited	9/6/2018 4:24 PM
26	Could look at changing the other council tax discounts, change the single persons discount from 25% to a lower figure.	9/6/2018 11:12 AM
27		9/5/2018 5:08 PM
28	People who own empty properties should not be pealised if there is a good reason for the property being empty, where the property is empty due to the death of the owner and especially where the property is a Retirement property, it is immoral. There are a number of genuine reasons such a property could be empty and as there is nobody living in the property that property is not a drain on Council resourses. This policy is surely unethical as well as immoral.	9/5/2018 12:31 AM
29	Like Greenwich Leisure Limited outsource libraries	9/4/2018 2:59 PM
30	utilise the space in Romford library, offer international companies opportunities to advertised them moving to Romford. Outreach library services.	9/3/2018 1:39 PM
31	utilise the space in romford library	9/1/2018 11:16 AM
32	Reduce councillors' expenses, raise income by fining fly tippers, litterers and dog mess offenders. The powers already exist and should be applied rigorously even if it's just people putting their bin bags out the night before. Cut expenses and free taxis for people attending meetings. Cut free parking, just charge £1 for the first two hours. People would moan but it's still just a small charge and would raise a lot of money.	8/29/2018 8:08 PM
33	most other people are struggling and even living on the streets	8/29/2018 3:32 PM
34	none	8/29/2018 11:43 AM
35	Parking permits across the borough	8/28/2018 6:25 PM
36	Charge more for the top rate bands. The wealthy should pay more than the poor, it's a lower percentage of their income anyway plus the wealthier area of the borough get better services the streets in Upminster fir example aren't crumbling like those in Harold Hill.	8/28/2018 4:50 PM
37	increase Council Tax by maximum allowed without government punitive action.	8/28/2018 3:56 PM
38	Councillor's monthly wage should be reduced, those who sit on committee's shouldn't get paid the amount they do. And the number of committee's should be cut down. Instead of Councillor's talking amongst themselves and deciding what's best for the borough - talk to it's residents. Also large businesses should be paying more business rates. But large businesses that bring in a certain amount of profit. Small businesses or businesses that bring in low-medium profit shouldn't be effected by a rise in business rates.	8/28/2018 11:56 AM
39	Making savings by targeting people who need assistance may put them in financial hardship.	8/27/2018 6:26 PM
40	use some of our money that's in the bank	8/26/2018 9:36 PM
41	utilising the rooms in Romford central library, and outsourcing library services.	8/26/2018 10:46 AM

42	Made comments 4 years ago never made any difference Outsource library services	8/25/2018 3:01 PM 8/23/2018 11:18 AM
43	Maybe cut 2% of each service. But only within the framework of tegislation.	
44	in accordance with austerity, all non-essentials must be first to be cut (and probably cut completely) the people of Havering do not need county fairs, plays in the park, music in the town centre, second rate music festivals, sports centres, social programs, or anything else of this ilk people have enough money to spend, and opportunity to spend it, on recreation and development in the private sector	8/22/2018 8:04 PM
45	Housing for people who weren't born here shouldn't be given!	8/21/2018 1:07 PM
46	outsource library services	8/20/2018 2:37 PM
47	outsource services	8/17/2018 3:16 PM
48		8/17/2018 2:17 PM
49	Charge more for homes with multiple occupancies.	8/16/2018 4:34 PM
50	Replace long term repairs with new items. This will save on parts and labor required on constant revisits for old appliances like boilers and windows etc.	8/14/2018 10:58 AM
51	Stop the government implementing austerity	8/13/2018 3:16 PM
52	A complete overhaul of assisted accommodation homes i.e. those in which supervised youths live in expensive homes in expensive streets. There is such a scheme at , where only 1 or 2 youths are costing the Council vast amount of money on rent and care. Why are they not accommodated in cheaper, more affordable housing? Or better still, have several youths all under one roof, such as in a large complex, as this means fewer staff and accommodated in areas with cheaper rents!	8/13/2018 1:59 PM
53	issuing universal parking permits to local businesses so they can park car/vans without paying all the time just pay once a year or every three months per car/van this offer should bring more money	8/13/2018 12:24 PM
54	outsourcing services	8/11/2018 2:44 PM
55	Go into the reserves and let it set an example, its very important.	8/11/2018 12:57 PM
56	Reduce councillors wages. Allow councillors only 1 income not several depending on how many things they are in charge of. Stop applying bulk rubbish clean up charges to council tenants rent and apply to all council tax payments	8/11/2018 11:53 AM
57	Firstly need to ensure they have recouped all unpaid council tax from previous years and ensure the council do not incur court cost for non payment of council tax if a claimants is of working age and not worked for 5 years then impose the raise in percentage on these claimants however some claimants have Foubd themselves in the situation through no fault of their own and should not be made to struggle when they have only just found themselves reliant on benefits disabled claimants should not incure a additional loss of benefit as the additional cost in being disabled is greater due to care needs to these claimants and being made to incur a greater amount of Benefit reduction is	8/11/2018 11:45 AM

totally unfair as no one would want to be disabled through choice

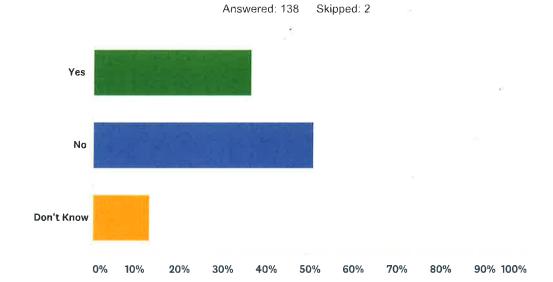
58	Increase the higher band properties payments scales. The majority of people who can afford to live in the larger size properties have much larger incomes than the people who you are proposing to hit with these increases. The vulnerable and those who ahve to rely on benefits are always the worse off and little to spare. Not all are in their post because of something they have done. Leave the under dogs alone.	8/11/2018 11:25 AM
59	A reasonable alternative is to STOP MAKING FURTHER INCREASES IN CTS REDUCTUON, so as to prevent more pressure on demands for other government services arising from the damage caused by the CTS cuts. In other words the proposal is circular in its effect, and is really an attack on the poor and disabled.	8/11/2018 9:38 AM
	Why is the poor being attacked again and again? It is disgusting, and does not not promote well being and a sense of egalitarianism within communities.	
60	reduce the 25% taken from council tax for the golden pension schemes for the also reduce what Councillors get paid	8/10/2018 12:28 PM
61	I'm not qualified enough to know such a solution unfortunately.	8/9/2018 4:36 PM
62	not sure what other options there could be	8/9/2018 4:33 PM
63	People on benefits to pay a higher rate than the 25% they currently pay.	8/9/2018 4:23 PM
64		8/8/2018 5:32 PM
65		8/8/2018 3:50 PM
66		8/8/2018 2:55 PM
67	Outsource library services	8/8/2018 12:46 PM
68	That i believe is up to the Council to find ways to manage the budget gap.	8/8/2018 10:12 AM
69	If someone is in the high earners in Havering and has a house worth over a certain amount, they should pay extra. They can afford it! (Of course that might effect the Councillors or MPs, Thats why Havering will take it from the poor). Thats wrong!!!!!	8/7/2018 7:03 PM
70	Increase the penesonrs council tax as you putting up to 17 cameras in shelted housing schemes to benefit them and no one else oh and maybe stop buting the mayor nice cars	8/7/2018 5:29 PM
71	Just do not have any replies to this question.	8/7/2018 4:54 PM
72	That is for the council to come up with, however you could use the cash reserves available and not ask the vulnerable for even more money.	8/7/2018 3:42 PM
73	Rather than increasing the minimum percentage that working age claimants pay you should be asking claimants of pensionable age to make some contribution towards their council tax.	8/7/2018 3:27 PM
74	Outsource library services like Greenwich Leisure Limited	8/7/2018 2:49 PM
75	I do not agree that pensioners should be protected from this increase. Many receive more in benefits than the disabled and the unemployed. Erect more cameras around town and fine more people for road traffic violations, littering, using mobiles whilst driving.	8/7/2018 2:27 PM
76	Stop wasting council tax payers money, and council is now a money making organisation/corporation/scam).	8/7/2018 2:20 PM
77	and Increase the inspections of 'overcrowded' houses: has so many adults residing their (at least 10 to 12 per household) however The tenants are benefit claimantsthe council fails council tax payers when they ignore illegal overcrowding and then expect the sick and disabled to pick up the bills - as you are proposing; outrageous!	8/7/2018 1:09 PM
78	Make more of a determined effort to collect unpaid council tax & council rent for those in arrears	8/7/2018 12:49 PM
79	Raise revenue by other means such as penalties for parking near schools and diesel polluting vehicles on the road. Financial penalties for parents of children who are violent in school or bring weapons into school. All these measures would make our schools safer so can be introduced for	8/7/2018 12:33 PM

child protection reasons and will increase revenue

80	1.How about increasing the council tax for those who do not claim council tax support - you know - target the less vulnerable, more financially sound people? 2. Significantly increase parking fines for all those parents that pull up outside schools to drop off their darlings in their 4x4 tanks. 3. How about creating short term/long term voluntary positions within Havering Council.	8/5/2018 5:55 PM
81	You should within the council and use that money to pay the funding gap.	8/5/2018 8:08 AM
82	Find the deficit from elsewhere! Please leave us that are already on the bread line alone. Every penny Counts!	8/4/2018 10:27 PM
83	Stop wasting money on consultants, take a lower wage like the rest of us for the managers, you know reduce in house then reduce elsewhere.	8/4/2018 1:58 PM
84	Having worked for the Council some years ago I know there are inefficiencies - look hard at yourselves	8/4/2018 12:06 PM
85	Yes, raise council tax by 1% For those who can afford to pay	8/4/2018 11:44 AM
86	Stop wasting money on non essential projects and increase council tax to those who can afford to pay more and not the ones who can't	8/4/2018 11:44 AM
87	Pay the higher up officials less salary	8/4/2018 10:53 AM
88	Apply for Grants from City Hall (Mayor of London) or use money from Business rates perhaps?	8/4/2018 10:35 AM
89	yes, stop council wasting money on lawyers and other daft ideas that dont get implimented. before 'you start tryign to take money from people who need it the most.	8/4/2018 9:47 AM
90	Be more realistic in to whom you give support. I am aware of some elderly people who get the support but can still afford to run a car or go on foreign holidays. Do they really need it?	8/1/2018 12:16 PM
91	don't know	8/1/2018 10:27 AM



# Q7 Should people who own property which has been empty for more than two years, be charged 200% Council Tax?



ANSWER CHOICES		RESPONSES	
Yes		36.23%	50
No		50.72%	70
Don't Know		13.04%	18
TOTAL	*		138

# Q8 Comments on question 7

Answered: 61 Skipped: 79

#	RESPONSES	DATE
1	What evidence is there to show that a 200% council tax charge will bring in more revenue? For this measure to provide more income, the house owner would have to leave the property empty - what is the projected number of houses that will be left in this state, and hence how much money will be raised. In the other instance, if the owner is encouraged to make the property inhabited, what will be done differently to the current situation in order to affect the habitation? Why aren't these properties currently inhabited? Are they perhaps not fit for habitation, in undesirable locations, ill-served by community services, etc?	9/29/2018 11:25 AM
2	Again it depends on the circumstances, Second homes and/or homes bought as investments then probably yes, but there could be other reasons why a home has been empty for an extended period.	9/28/2018 1:43 PM
3	This is a pure property tax. If the property is empty no-one is using the services that council tax pays for. Also the people concerned are paying council tax where they have to reside so effectively, the Council are taxing this person 300% Scandalous.	9/27/2018 4:02 PM
4	It depends upon reason for remaining empty. In the case of deceased person(s), clearing the property and probate may delay sale.	9/26/2018 6:31 PM
5	Because the property as been empty for more than 2 years	9/25/2018 2:59 PM
6	It's unfair on the commercial business properties to charge 200% as they are already struggling with the business rates.	9/16/2018 11:46 PM
7	I don't think this is far	9/12/2018 10:06 PM
8	200% seems excessive.	9/10/2018 2:31 PM
9	No property should be empty for 2 years	9/9/2018 7:34 PM
10	I believe they should be charged and why should a property be empty that long when we have a housing shortage.	9/6/2018 11:12 AM
11	That's right	9/5/2018 5:08 PM
12	People who own empty properties should not be pealised if there is a good reason for the property being empty, where the property is empty due to the death of the owner and especially where the property is a Retirement property, it is immoral. There are a number of genuine reasons such a property could be empty and as there is nobody living in the property that property is not a drain on Council resourses. This policy is surely unethical as well as immoral. So long as there is a genuine reason for the property being empty for so long there should not be a penalty, especially as empty properties do not use any of the local amenities, it's a shameful disgrace!	9/5/2018 12:31 AM
13	Charges should be applied to people who just leave property empty and don't care. Leeway has to be given to people whose family have died and are struggling to sell or dispose of a house or when there is a legal dispute preventing sale.	8/29/2018 8:08 PM
14	If they own the property it's their business what they do with it and shouldn't be penalised for it	8/29/2018 3:32 PM
15	wastage of space	8/29/2018 11:43 AM
16	If you can afford to leave a propert empty for 2 years, you're hardly poor. Make the wealthier pay more than those already struggling. Everything is going up EXCEPT out benefits.	8/28/2018 4:50 PM
17	Given the housing pressures in Havering, we need to stongly encourage active use of all residential properties	8/28/2018 3:56 PM
18	This should be a priority above further penalising the most vulnerable in our community who are unable to work	8/28/2018 12:46 PM
19	Housing is needed. There shouldn't be any empty properties. If the Council are responsible in renovating properties then get it done. Homelessness is at an all time high and needs to be addressed not swept under the carpet.	8/28/2018 11:56 AM

# Consultation on the Council Tax Support Scheme and the Council Tax Long Term Empty Homes Premium I agree provided correspondence stating the action to be taken. 8/27/2018 6:26 PM There's plenty of people that need a home and they have houses just sitting there not being used? 8/24/2018 9:03 AM Tax the hell out of them. What is this world coming to? Why is that even a question. The council

20 21 Tax the hell out of them. What is this world coming to? Why is that even a question. The council feels perfectly fine increasing the council tax for us poor people but god forbid we tax people who own houses and are not being used. 22 But does that mean that the person who does move in i.e a person whom the council has 8/23/2018 11:18 AM discharged their duty of homelessness through the private rented sector will then have to pay the 200% Council (ax? Maybe only charge this when the property is vacant. But how will you monitor this? Because a home owner could say that they're living in it or a friend of family member is living there instead of them. So the council will need to verify. 8/21/2018 1:07 PM 23 That's just wrong! 8/17/2018 2:17 PM No property should remain idle when there are so many people in need of homes. People who 24 allow properties to remain empty instead of renting them out should have to pay a much higher council tax rate on that property. If they can afford to leave a property empty that long, they can afford the extra. 8/16/2018 4:34 PM 25 8/15/2018 2:40 PM If the property is empty and therefore not using any services then people should not be charged 26 more council tax than an occupied proprty. It is fundamentally wrong. This is unfair in my opinion. The property should be made to become habital so it can be rented 8/14/2018 10:58 AM 27 out or lived in privately. Charging double would be ridiculous as it would take the money away from the cash they need for repairs to make it habitable. this is unfair you need to make sure welcome new people not asking them money on first day 8/13/2018 12:24 PM 28 8/12/2018 5:35 PM 29 Many properties are empty due to legal issues such as lengthy probate, planning issues and for leasholders disputes with Freeholders. The length a property is vacant is often beyond the owners control and they are unable to occupy the premises. They are already significantly penalised with the 50% levy and to increase this further will be unfair. This will not incentivise them to occupy the property, it will be another unfair and unjust tax, at a time when they are often still dealing with bereavement and the issues of the estate. These properties are often in poor condition and refurbishment is very expensive and lengthy and additional costs may actually lengthen the time for occupancy due to finding the additional cost. Very short sighted and unfair. Consider a 100% levy after 4 years not 2 as this is too short. Reject this proposal. 8/11/2018 12:57 PM 30 Why is empty when it can be rented out to the council This would be grossly unfair as why would they be paying this amount if the property is empty and 8/11/2018 11:45 AM 31 therefore not using any council resources so how can you justify this If someone can own a property and leave it empty regardless the amount of time period, they can 8/11/2018 11:25 AM 32 afford to pay council tax on it. All properties should be made to pay some council tax whether empty or not. There is a huge housing shortage within the borough as it is. Why should properties remain empty for a year or more. There's no hard and fast answer to this question because it depends on the property owners 8/11/2018 9:38 AM 33 incone overall, and the reasons why the property is empty needs to be considered too. To just pluck an arbitrary set of criteria to trigger 200% liability is again just an easy excuse to attack citizens within Havering. Home owners and property owners liability needs to be assessed on a case by case basis, taking into account all their circumstances leading to a property being empty for so long. 8/10/2018 12:28 PM We have a terrible housing shortage. homes are made to live in not to simply look at 34 8/9/2018 4:36 PM It encourages more rental (and hopefully affordable renting) of properties. 35 36 to encourage them to do something with the empty property when there are there are homeless 8/9/2018 4:33 PM people in need of housing 8/9/2018 4:23 PM 37 not fair to penalise the people that are unable to sell it for certain reasons. As they have not been helping alleviate the struggle in lack of family homes 8/8/2018 5:32 PM 38 with the increase of homeless people on a waiting list and not enough social housing being built I 8/8/2018 2:55 PM 39 believe this may help more properties to become available.

Would depend on why the property Is empty if it's due to probate then no

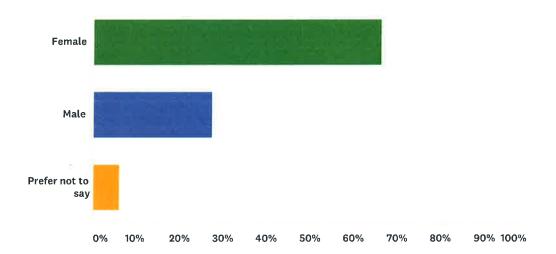
40

8/7/2018 7:57 PM

41	Depends on the reasons it's empty.	8/7/2018 7:03 PM
42	If uts empty for 2 years pay extra council tax or sell to the council for a reduced rate	8/7/2018 5:29 PM
43	they should be charged something but i do not think it should be so high.	8/7/2018 4:54 PM
44	Why charge them, they arent using any services.	8/7/2018 3:42 PM
45	200% is a lot	8/7/2018 2:49 PM
46	This is insanity. Why are the council scamming people? Stop the extortion.	8/7/2018 2:20 PM
47	150 percent is plenty high enough as council tax in this area is pretty high as it is.	8/7/2018 1:43 PM
48	Every property within the borough should be served with a council tax bill - if the owners choose to leave the property empty it is their prerogative but they must pay the bill in full with the backdated amount - exactly how car tax works.	8/7/2018 1:09 PM
49	Isn't that just theft if they're paying their way anyway?	8/7/2018 12:27 PM
50	Empty properties should pay less than 100% rather than 200% as they don't use many of the expensive person-based council services, which is reason for single-person reduction. Bringing properties back is just a fig-leaf for charging more.	8/6/2018 11:58 AM
51	There is a critical housing shortage - do I really need to say any more?	8/5/2018 5:55 PM
52	Tthis seems fair as an unoccupied property can provide a useful rental revenue stream If let out, and It Is not unreasonable to assume If people have unoccupied properties they can afford to pay more for that privilege	8/5/2018 8:08 AM
53	No. Discrimination again! It's their property so they can do what they want with it.	8/4/2018 10:27 PM
54	There is a housing shortage and more people are finding themselves homeless, these properties could be a family home for a working family.	8/4/2018 1:58 PM
55	Unless excellent reason for being empty given - & I can't think of any	8/4/2018 12:06 PM
56	If they can afford to own several properties	8/4/2018 11:44 AM
57	Why would you even suggest such a thing? They are already paying council tax.	8/4/2018 10:53 AM
58	If people own an empty home and not using it as a home, They should be made to pay the full amount	8/4/2018 10:35 AM
59	if they own it, ask them why its not being let out or sold withiin a year of being made empty rather than charging them extra. if they own it outright they should be able to do what ever they like with it and not be hounded for extra money because its empty.	8/4/2018 9:47 AM
60	I think the penal council tax should kick in sooner than 2 years. A year is enough time to gain probate to sell an inherited property and enough time to renovate a property bought for development.	8/1/2018 12:16 PM
61	fair	8/1/2018 10:27 AM

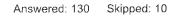
# Q9 What is your gender?

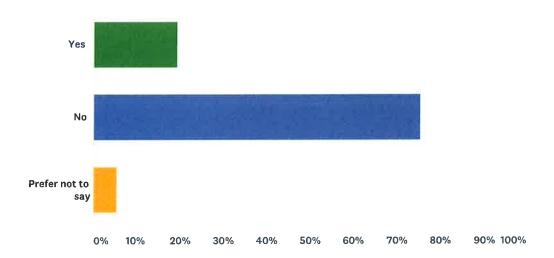
Answered: 131 Skipped: 9



ANSWER CHOICES	RESPONSES	
Female	66.41%	87
Male	27.48%	36
Prefer not to say	6.11%	8
TOTAL		131

# Q10 Childcare responsibilitiesDo you have unpaid responsibility for a child as a parent or guardian

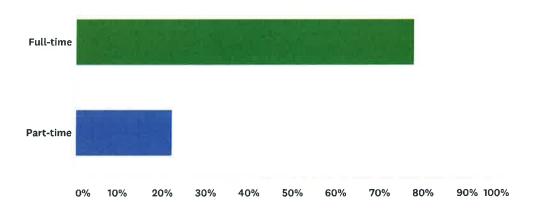




ANSWER CHOICES	RESPONSES	
Yes	19.23%	25
No	75.38%	98
Prefer not to say	5.38%	7
TOTAL		130

# Q11 If yes, is the care

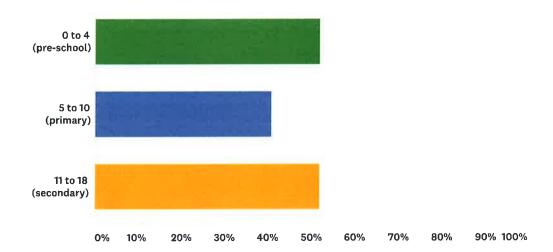
Answered: 27 Skipped: 113



ANSWER CHOICES	RESPONSES	
Full-time	77.78%	21
Part-time	22.22%	6
TOTAL		27

# Q12 How old is the child / are the children? Please tick all that apply

Answered: 27 Skipped: 113



#### **ANSWER CHOICES**

0 to 4 (pre-school)

5 to 10 (primary)

11 to 18 (secondary)

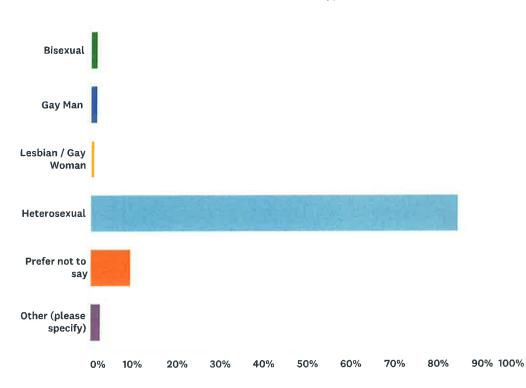
Total Respondents: 27

#### RESPONSES

5	1.85%	14
4	0.74%	11
5	1.85%	14

# Q13 Sexual Orientation

Answered: 129 Skipped: 11

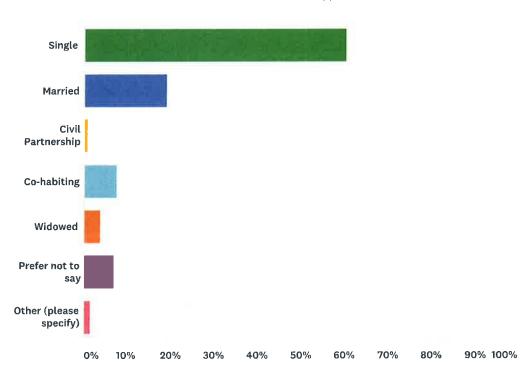


ANSWER CHOICES	RESPONSES	
Bisexual	1.55%	2
Gay Man	1.55%	2
Lesbian / Gay Woman	0.78%	1
Heterosexual	84.50%	109
Prefer not to say	9.30%	12
Other (please specify)	2.33%	3
TOTAL		129

#	OTHER (PLEASE SPECIFY)	DATE
1	I do not believe this is relevant to my point of view	9/28/2018 1:47 PM
2	Don't see the relavence for this survey.	8/11/2018 11:26 AM
3	None of your business. This is ridiculous.	8/7/2018 2:24 PM

# Q14 Relationship Status



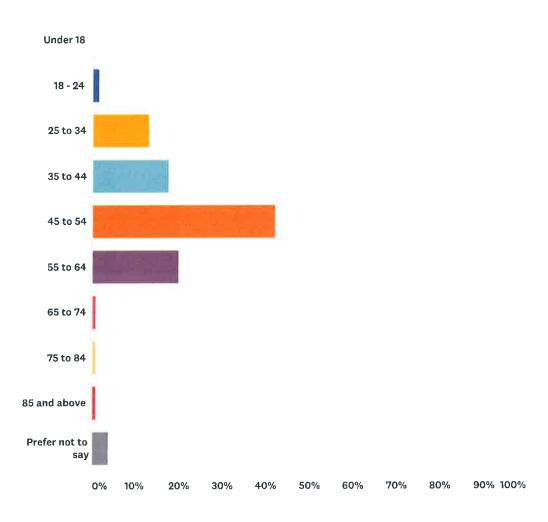


ANSWER CHOICES	RESPONSES	
Single	60.31%	79
Married	19.08%	25
Civil Partnership	0.76%	1
Co-habiting	7.63%	10
Widowed	3.82%	5
Prefer not to say	6.87%	9
Other (please specify)	1.53%	2
TOTAL	13	31

#	OTHER (PLEASE SPECIFY)	DATE
1	Divorced	8/27/2018 6:29 PM
2	Engaged	8/9/2018 4:39 PM

# Q15 What was your age on your last birthday?

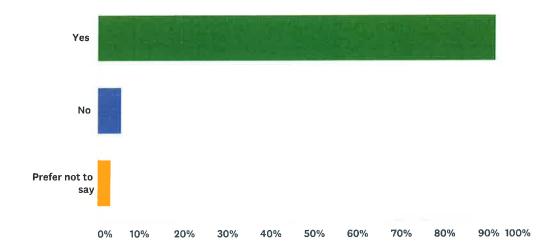
Answered: 131 Skipped: 9



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18 - 24	1.53%	2
25 to 34	12.98%	17
35 to 44	17.56%	23
45 to 54	41.98%	55
55 to 64	19.85%	26
65 to 74	0.76%	1
75 to 84	0.76%	1
85 and above	0.76%	1
Prefer not to say	3.82%	5
TOTAL		131

# Q16 Citizenship and NationalityAre you a British / United Kingdom citizen or national?

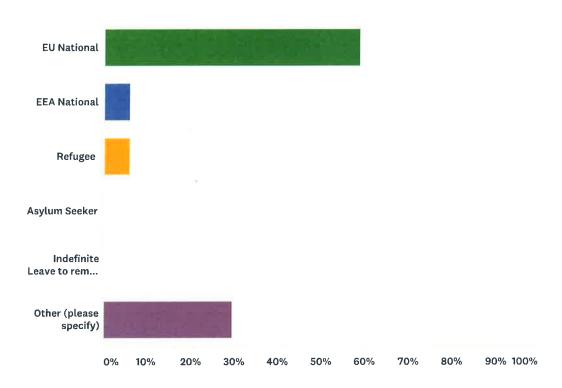
Answered: 131 Skipped: 9



# ANSWER CHOICES RESPONSES Yes 91.60% 120 No 5.34% 7 Prefer not to say 3.05% 4 TOTAL 131

# Q17 If no, please select from the list below

Answered: 17 Skipped: 123

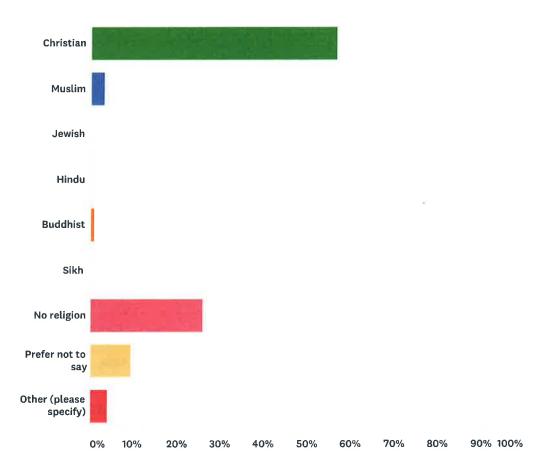


ANSWER CHOICES	RESPONSES	
EU National	58.82%	10
EEA National	5.88%	1
Refugee	5.88%	1
Asylum Seeker	0.00%	0
Indefinite Leave to remain / enter	0.00%	0
Other (please specify)	29.41%	5
TOTAL		17

#	OTHER (PLEASE SPECIFY)	DATE
1	I prefer not to say.	9/26/2018 6:34 PM
2	I am a British National. This is a fault in your survey	9/9/2018 7:36 PM
3	I ticked yes to British	9/6/2018 11:16 AM
4	ENGLISH	8/10/2018 12:32 PM
5	7	8/4/2018 11:48 AM

# Q18 Faith, Religion or Belief

Answered: 127 Skipped: 13



ANSWER C	HOICES	RESPONSES	
Christian		56.69%	72
Muslim		3.15%	4
Jewish		0.00%	0
Hindu		0.00%	0
Buddhist		0.79%	1
Sikh		0.00%	0
No religion		25.98%	33
Prefer not to	say	9.45%	12
Other (please specify)		3.94%	5
TOTAL			127
			DATE
#	OTHER (PLEASE SPECIFY)		DATE
1	I do not believe this is relevant to my point of view		9/28/2018 1:47 PM

8/17/2018 2:19 PM

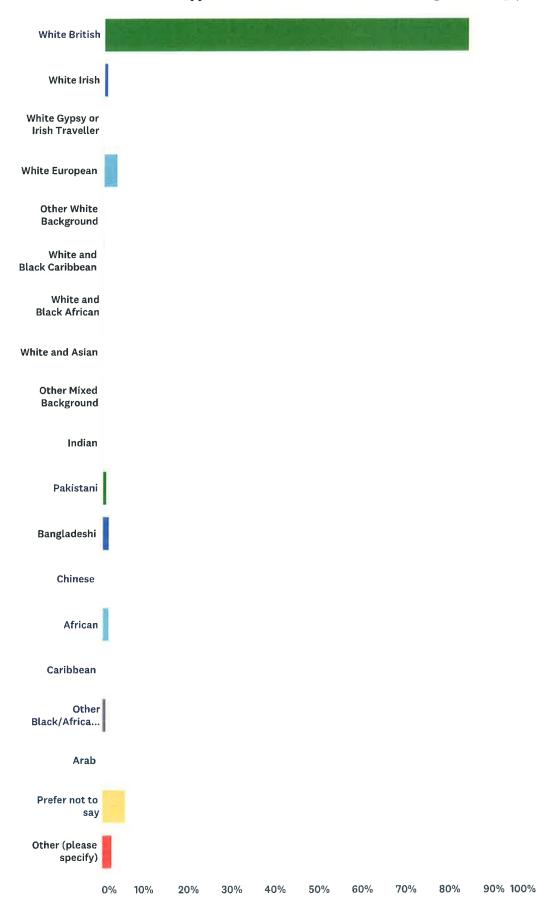
2

Catholic

3	AGNOSTIC	8/14/2018 11:08 AM
4	None of your business. This is disgusting.	8/7/2018 2:24 PM
5	Christian spiritualist	8/7/2018 1:47 PM

# Q19 What is your ethnicity?

Answered: 130 Skipped: 10



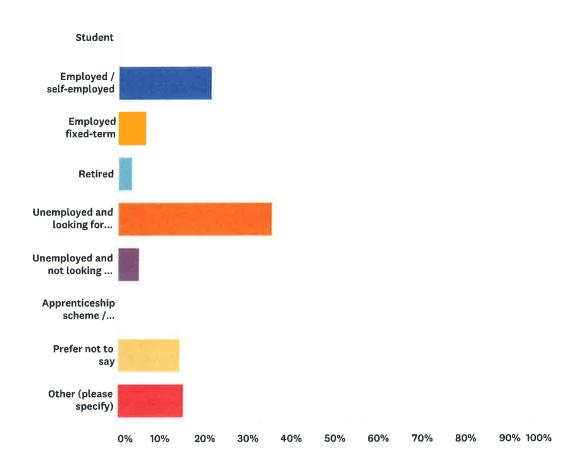
ANSWER CHOICES RESPONSES

White British	83.85%	109
White Irish	0.77%	1
White Gypsy or Irish Traveller	0.00%	0
White European	3.08%	4
Other White Background	0.00%	0
White and Black Caribbean	0.00%	0
White and Black African	0.00%	0
White and Asian	0.00%	0
Other Mixed Background	0.00%	0
Indian	0.00%	0
Pakistani	0.77%	1
Bangladeshi	1.54%	2
Chinese	0.00%	0
African	1.54%	2
Caribbean	0.00%	0
Other Black/African/Caribbean background	0.77%	1
Arab	0.00%	0
Prefer not to say	5.38%	7
Other (please specify)	2.31%	3
TOTAL		130

#	OTHER (PLEASE SPECIFY)	DATE
1	I do not believe this is relevant to my point of view	9/28/2018 1:47 PM
2	Sri Lankan	9/16/2018 11:51 PM
3	This question is racist.	8/7/2018 2:24 PM

# Q20 What is your employment status

Answered: 127 Skipped: 13



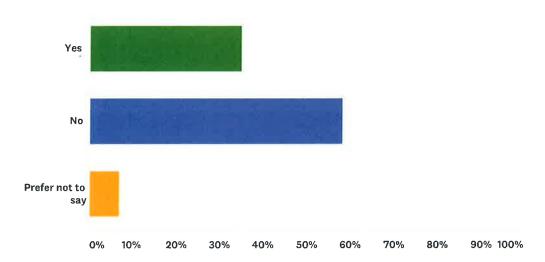
ANSWER CHOICES	RESPONSES	
Student	0.00%	0
Employed / self-employed	21.26%	27
Employed fixed-term	6.30%	8
Retired	3.15%	4
Unemployed and looking for work	35.43%	45
Unemployed and not looking for work	4.72%	6
Apprenticeship scheme / training	0.00%	0
Prefer not to say	14.17%	18
Other (please specify)	14.96%	19
TOTAL		127

#	OTHER (PLEASE SPECIFY)	DATE
1	Unemployed and UNABLE to work.	8/28/2018 4:51 PM
2	Full time career for disabled partner	8/28/2018 2:37 PM

3	Full time mum	8/24/2018 9:04 AM
4	Stay at home parent. Full time carer of 2 children under 1.	8/23/2018 11:20 AM
5	Long-term debilitating sickness	8/17/2018 2:19 PM
6	UNABLE TO WORK DUE TO LONG TERM DISABILITIES.	8/14/2018 11:08 AM
7	Disabled	8/13/2018 3:17 PM
8	Unpaid career for partner	8/11/2018 11:54 AM
9	Sick and disabled	8/8/2018 5:35 PM
10	Disabled due to M.E	8/8/2018 3:51 PM
11	Off sick. Cannot work due to illness.	8/7/2018 7:08 PM
12	Not working due to disability	8/7/2018 2:31 PM
13	Disabled	8/7/2018 2:24 PM
14	Unable to work due to physical disabilities.	8/7/2018 1:47 PM
15	Out of work due to ill health	8/5/2018 8:16 PM
16	Medically unfit to work due to mental health disability	8/4/2018 1:32 PM
17	Disabled & unable to work	8/4/2018 12:08 PM
18	Retires through permanent illnesz	8/4/2018 11:48 AM
19	Disbled	8/4/2018 11:47 AM

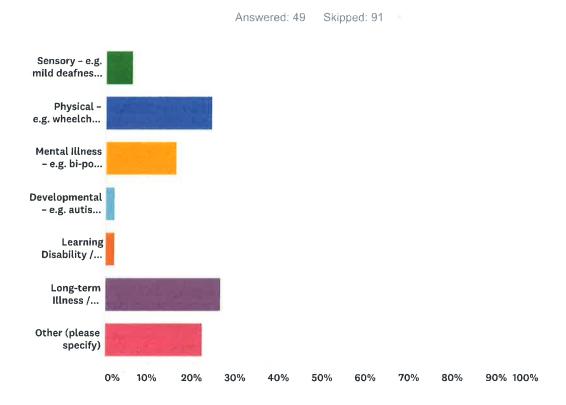
# Q21 Do you consider yourself to have a disability, impairment or health condition?





ANSWER CHOICES	RESPONSES	
Yes	34.88%	45
No	58.14%	75
Prefer not to say	6.98%	9
TOTAL		129

# Q22 If yes, which description best describes your impairment? This information will help us improve access to our services.



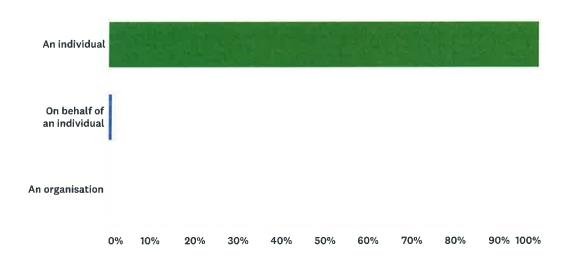
ANSWER CHOICES	RESPONSES	
Sensory – e.g. mild deafness; partially sighted; blindness	6.12%	3
Physical – e.g. wheelchair user	24.49%	12
Mental Illness – e.g. bi-polar disorder; schizophrenia; depression	16.33%	8
Developmental – e.g. autistic spectrum disorders (ASD); dyslexia and dyspraxia	2.04%	1
Learning Disability / Condition – e.g. Down's syndrome; Cerebral palsy	2.04%	1
Long-term Illness / Health Condition – e.g. cancer, HIV, diabetes, chronic heart disease, stroke	26.53%	13
Other (please specify)	22.45%	11
TOTAL		49

#	OTHER (PLEASE SPECIFY)	DATE
1	None	9/9/2018 7:36 PM
2	No	9/6/2018 11:16 AM
3	prefer not to say	8/22/2018 8:06 PM
4	KYPHISCOLIOSIS, PARTIALLY DEAF, SIATICA, OSTEO ARTHRITIS, NEED GLASSES, OCD, DEPRESSION, ANXIETY, SPEECH IMPAIRMENT. MEMORY PROBLEMS.	8/14/2018 11:08 AM
5	Severe deafness and long term medical conditions not really covered by the above	8/11/2018 11:26 AM
6	Mental illness and physical. Your survey wouldn't let me tick 2	8/8/2018 5:35 PM
7	I have C.O.P.D plus osteoarthritis	8/7/2018 7:59 PM

8	Epilepsy diabetes & stroke.	8///2018 4:57 PIVI
9	n/a	8/7/2018 2:51 PM
10	Anxiety and depression. Severe back disability. High blood pressure.	8/7/2018 2:24 PM
11	not saying.	8/4/2018 9:49 AM

# Q23 I am answering as:

Answered: 129 Skipped: 11



ANSWER CHOICES	RESPONSES	
An individual	99.22%	128
On behalf of an individual	0.78%	1
An organisation	0.00%	0
TOTAL		129

#	YOU / THEIR POSTCODE	DATE
1	RM3 0RX	9/30/2018 10:09 AM
2	rm1 2qj	9/27/2018 5:28 PM
3	RM13 8SJ	9/27/2018 12:25 PM
4	CO7 0EY	9/26/2018 6:34 PM
5	RM3 0UT	9/25/2018 3:08 PM
6	RM1 4EF	9/5/2018 12:34 AM
7	rm13 7at	9/4/2018 12:07 PM
8	Rm139ht	8/30/2018 4:31 PM
9	RM30UU	8/29/2018 3:33 PM
10	rm13 8jb	8/28/2018 3:58 PM
11	Rm3	8/28/2018 2:37 PM
12	rm2 5th	8/26/2018 9:48 PM
13	Rm1	8/23/2018 11:20 AM
14	IM1	8/22/2018 8:06 PM
15	RM12 4PX	8/14/2018 9:05 PM
16	RM3 8RU	8/14/2018 11:08 AM
17	RM1 4HD	8/13/2018 2:00 PM
18	RM14	8/12/2018 5:38 PM

19	RM7 9LT	8/11/2018 3:05 PM
20	RM13 7PP	8/11/2018 12:58 PM
21	RM12 6BA	8/10/2018 12:32 PM
22	rm2 5sp	8/9/2018 4:25 PM
23	RM3 7HP	8/7/2018 7:08 PM
24	rm3 8ru	8/7/2018 5:31 PM
25	RM1 3BB	8/7/2018 4:23 PM
26	rm12	8/7/2018 3:45 PM
27	RM3 9TH	8/7/2018 2:51 PM
28	RM7 9DP	8/7/2018 2:31 PM
29	RM1 2np	8/7/2018 2:18 PM
30	Rm5 3ej	8/7/2018 1:47 PM
31	Rm70qa	8/7/2018 1:10 PM
32	Rm3 7RX	8/7/2018 10:54 AM
33	rm12	8/6/2018 11:59 AM
34	RM11 3SH	8/5/2018 5:56 PM
35	RM12 4EG	8/5/2018 8:10 AM
36	Rm137jb	8/4/2018 6:18 PM
37	RM37TH	8/4/2018 2:00 PM
38	Rm1	8/4/2018 1:32 PM
39	rm3 8yx	8/4/2018 12:08 PM
40	RM7 0BF	8/4/2018 10:55 AM
41	RM3 8JW	8/4/2018 10:36 AM
42	RM1 3BX	8/2/2018 10:32 AM

